

CONSUMER GRIEVANCES REDRESSALFORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This 06th day of August' 2024

C.G.No.19/2024-25/Tirupati Circle

CHAIRPERSON

Sri. V. Srinivasa Anjaneya Murthy
Former Principal District Judge

Members Present

| | |
|-------------------------------|-----------------------------|
| Sri. K. Ramamohan Rao | Member (Finance) |
| Sri. S.L. Anjani Kumar | Member (Technical) |
| Smt. G. Eswaramma | Member (Independent) |

Between

Sri. P. Reddeppa, Malepadu (V),
Madanapalli (M), Annamaiah Dt.

Complainant

AND

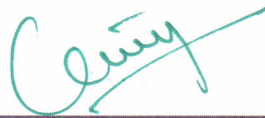
1. Assistant Accounts Officer/ERO/Madanapalli
2. Dy. Executive Engineer/O/Madanapalli
3. Executive Engineer/O/Madanapalli

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 05.08.2024 in the presence of the respondents and complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

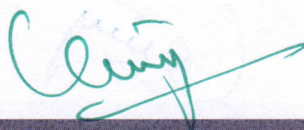
ORDER

- 01.** The complainant filed the complaint during Vidyut Adalat conducted on 20.06.2024 at Madanapalli stating that he is having two agricultural service connections but the respondents did not issue the



CC bills. He further complained that one electric pole in Sy.No.571/4 is in dangerous condition.

- 02.** The said complaint was registered as C.G.No.19/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that the complainant is having two agricultural service connections SC. Nos. 5211612002588 and 5211612002664 and they have issued the CC bills. They further stated that there was no electric pole in Sy.No.571/4 in dangerous condition as stated by the complainant and that the complainant is asking for shifting of the electrical line from his fields to the road side for which they advised him to register an application under DC works.
- 03.** Heard respondents through video conferencing. Complainant remained absent. The respondents submitted copies of the CC bills for service connections of the complainant as claimed by him. The respondents are stating that there was no damaged electric pole as claimed by the complainant but the complainant is asking for shifting of electric line from his fields for which he has to register an application under DC works. The complainant did not attend to the enquiry through video conferencing and failed to rebut the contention



of the respondents. Hence, the complainant is advised to register an application as directed by the respondents for shifting of the line. Accordingly, the complaint can be disposed of.

04. ***In the result***, the complaint is closed. There is no order as to costs.

05. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 06th day of August'2024.

C. Srinivas 06/08/24

CHAIRPERSON

S. Ramesh Babu
Member (Finance)
06/08/2024

M. Srinivas
Member (Technical)

G. Srinivas 6/8/2024
Member (Independent)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

**The Chairman & Managing Director/Corporate
Office/APSPDCL/ Tirupati.**

The Vidyut Ombudsman, 3rd Floor, Plot

No.38, Sriramachandra Nagar, Vijayawada-08.

**The Secretary/Hon'ble APERC/Vidyut Niyantana Bhavan, Adjacent
to 220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu
Road, Kurnool-518002, State of Andhra Pradesh.**

The Stock file.

Ching
06/08/24